From: Tony Hardie-Bick
To: Microsoft ATR
Date: 12/8/01 10:05am
Subject: Microsoft Settlement

There is one very simple remedy that is required:

Microsoft must open its Office file formats.

As a UK citizen, I have been alarmed by the way in which Microsoft is playing government agencies like the UK National Health Service for dummies. Again, they are preparing a trap that involves the use of closed file formats, the significance of which will only be felt incrementally, in years to come.

The opening of Microsoft source code is not as important.

Yours sincerely,

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